Integrated Management System (IMS) Policy for TM Data Centre

This IMS policy established the commitment of TM to its Quality Management System (QMS), Environmental Management System (EMS) and Energy Management System (EnMS) and the requirements of the ISO 9001:2015, ISO 14001:2015 and ISO 50001:2018 International Standard.

This IMS policy shall be in line with the company's values (quality, prevention of pollution, optimization of energy usage and accountability) and support its strategic direction to provide the highest quality standard and consistency to our stakeholders.

IMS Policy Statement for QMS, EMS and EnMS:

TM is committed to provide quality services to customers by:

• Consistently meeting or achieving customer's expectations for quality.
• Timely delivery of services to meet customer's requirements.
• Complying with customer and legal requirements and continually improving the processes and systems.

TM is committed to the protection of the environment including:

• Prevention of pollution and other specific commitment(s) relevant to the context of the organization such as sustainable resource use, climate change mitigation and adaptation.
• Fulfill compliance obligations.
• Continual improvement of the environmental management system to enhance environmental performance.
• Promoting environmental awareness to employees and contractors.

TM is committed to an energy-efficient operating center through:

- Implementing energy management systems certified to ISO 50001.
- Ensuring the availability of information and necessary resources to achieve objectives and energy targets.
- Conforming to legal and other requirements related to energy efficiency, energy use and energy consumption.
- Continual improvement by promoting the energy hierarchy, prioritizing demand reduction, energy efficiency and renewable supply.
- Encouraging the procurement of energy-efficient products and services, including design for energy performance improvement.
- Regularly reviewing the energy policy and management system.
- Promoting energy awareness internally and externally.

This IMS Policy statement, objectives, procedures, and plans will be subjected to re-evaluation annually or if there is a major change in the business direction to ensure suitability.

This policy is available and communicated to all interested parties via TM One and TM Global official website.

Signed:

Title: Head of Data Centre

Date: 10/10/2023

Notes: The IMS certification is established for the TM Data Center at Brickfields Data Centre (BFDC), Klang Valley Data Centre (KVDC) and Iskandar Puteri Data Centre (IPDC).